Liability claims file closure guidelines

| | Circumstances | Closure Period (Months) | Trigger Date |
|--|---|-------------------------------|---------------------------------------|
| Employers and Public Liability Injury Claims | No Formal Claim Accident falls outside of our reporting criteria | 4 Months | From Date of Notification |
| | No Formal Claim Accident falls within reporting criteria but value is below £25,000. Good defence to legal liability. | 5 Months | From Date of Notification |
| | No Formal Claim Accident falls within reporting criteria but value is below £25,000. No defence to legal liability. | 10 Months | From Date of Notification |
| | No Formal Claim Accident falls within reporting criteria and value is above £25,000. No Permanent Disability Good defence to legal liability. | 12 Months* | From Date of Notification |
| | No Formal Claim Accident falls within reporting criteria and value is above £25,000. No Permanent Disability No defence to legal liability. | 18 Months* | From Date of Notification |
| | No Formal Claim Permanent Disability Good defence to legal liability. | 18 Months* | From Date of Notification |
| | No Formal Claim Permanent Disability No defence to legal liability. | 36 Months* | From Date of Notification |
| | Formal Claim Claim repudiated. No Permanent Disability | 6 Months** | From the Date of Final Repudiation |
| | Formal Claim Claim repudiated. Permanent Disability | 12 Months** | From the Date of Final Repudiation |

^{*}If the date of limitation falls sooner than the closure date indicated above, the file should be closed on the date of limitation.

^{**}If the date of limitation + 4 months (service period) falls sooner than the closure date indicated above, the file should be closed on the date of limitation + 4 months.